

**City of Morganton**  
FY 2016-2017 FEE SCHEDULE

	Adoption or last change date	FY 16-17
<b>CoMPAS</b>		
<b>City of Morganton Public Antenna System</b>		
<b>Cable Fee - Per Month Charge</b>		
Broadcast Basic Cable (channels 2-20)	01/01/2017	\$ 27.40
Basic Cable (77 channels)	01/01/2017	\$ 76.63
Digital Basic Cable	01/01/2013	\$ 10.00
Canales Latino - Spanish Tier	08/01/2009	\$7.00
Digital Sports	08/01/2006	\$ 3.95
<b>HD Basic Programming - requires subscription to Digital Basic Cable</b>		Fee above
<b>Standard Digital Set-Top (per month)</b>	08/01/2016	\$ 7.00
<b>Digital Video Recorder (DVR) (per month)</b>	08/01/2016	\$ 9.95
<b>High Definition Digital Video Recorder (HDDVR) (per month)</b>	08/01/2016	\$ 14.95
<b>Additional Standard Set-Top (per month)</b>	08/01/2016	\$ 7.00
<b>Additional DVR (per month)</b>	08/01/2016	\$ 9.95
<b>Additional HDDVR (per month)</b>	08/01/2016	\$ 14.95
<b>Premium Channels - Rates are maximum. Programmers may offer special incentives.</b>		
HBO -Digital (per month charge)	08/01/2016	\$ 17.95
Cinemax - Digital (per month charge)	01/01/2013	\$ 13.95
Showtime - Digital (per month charge)	01/01/2013	\$ 12.95
Starz! Digital (per month charge)	01/01/2013	\$ 11.95
HBO / Cinemax	01/01/2013	\$ 25.95
Total Premium Package (per month charge) All FOUR Movie Networks	01/01/2013	\$ 45.95
<b>Pay Per View Movies (each)</b>	2011	varies
<b>Pay Per View Events - Suggested Retail Rates By Service</b>		per event

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<b>Wire Maintenance Program (voluntary per month charge)</b>	08/01/2016	\$ 2.95
<b>Installation of New Cable Service</b>		\$ 35.00
<b>Outlet Change/ Additional Outlet With Initial Installation (each)</b>	12/04/1995	\$ 25.00
<b>Outlet Change/ Additional Outlet After Installation, Special Trip (each)</b>	01/01/1994	\$ 50.00
<b>Digital Setup After Installation, Special Trip</b>	01/01/1994	\$ 30.00
<b>Outlet Relocation</b>	01/01/1994	\$ 50.00
<b>Reconnect Fee</b>	08/01/2016	\$ 30.00
<b>Site Visit - Unwarranted Service Trip</b>	01/01/1994	\$ 25.00
<b>Transfer Fee - Move service to new address, current cable subscriber</b>		\$ 25.00
<b>Underground Service- Pricing based on cost to cable provider (minimum cost)</b>		\$ 25.00
<b>Add Premium Channel / Upgrade</b>	08/01/2016	\$ 20.00
<b>Drop Premium / Downgrade Service</b>	08/01/2016	\$ 20.00
<b>Late Payment of Bill - Service will be disconnected after 15 days.</b>	08/01/2010	10%

**Senior Citizen Discount - 5% on basic cable rates and must meet criteria listed below.**

07/01/2000                      5%

The customer must be 62 years of age or older, be totally blind, totally physically disabled or mentally disabled.  
The customer shall have cable service in his or her name, have the address which is listed on the application as his/her legal residence, and be a customer of the city.  
The customer's total gross annual income should not exceed the following amounts.

- \$8,000.00 for a single person
- \$10,032 for a family of two
- \$12,600 for a family of three
- \$15,156 for a family of four or more

Applicants who meet the above three provisions will qualify for a discount of 5% of the basic charge for cable service. The applicant's age must be verified by identification. Physically and mentally disabled applicants will be verified by Social Security Administration. Income and retirement benefits will be verified by requiring applicants to provide a copy of their previous year's state or federal tax forms. The City Manager has final review of all applications. Applications are available at City Hall. Completed application should be returned to the Compas office at City Hall.

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<b>CoMPAS Studio Fees</b>		
<b>Studio Time:</b>		
First 1/2 Hour (1/2 hour minimum)	11/19/2002	\$ 50.00
Additional 1/2 Hour (after first initial 1/2 hour)	11/19/2002	\$ 35.00
<b>Editing Time:</b>		
Editing (per hour charge with a two hour minimum charge)	11/19/2002	\$ 40.00
Additional Editing - 1/2 hour after first 2 hours.	11/19/2002	\$ 20.00
<b>Channel 2 Text Ads:</b>		
Text Ad - Airing for 1 to 7 days	07/01/2010	\$ 10.00
Text Ad - per month	07/01/2010	\$ 35.00
Personalized Artwork - one time set up fee	07/01/2010	\$ 25.00
<b>DVD Copy of Programs (per DVD)</b>	07/01/2010	\$ 10.00
<b>Live Sunday Church Service - Customer fee (per service)</b>	07/01/2010	\$ 30.00
<b>Recorded Sunday Church Service - per service</b>	07/01/2010	\$ 10.00
<b>On Location Shooting - per hour for taping/editing</b>	07/01/2010	\$ 50.00
<b>Government Functions - per hour taping charge</b>	07/01/2010	\$ 50.00
<b>Government Functions - three hour taping charge</b>	07/01/2010	\$ 100.00
<b>Government Functions - for each additional hour</b>	07/01/2010	\$ 50.00
<b>Cable Bulk Rates</b>		
<i>Hotels and motels (with 100 or more rooms)</i>		
Basic Service - Basic cable rate plus number of rooms times occupancy rate times basic rate times 20%.	04/06/1993	
Premium Channels - Number of rooms times (sum of premium channels costs to City plus \$.25 per unit).	04/06/1993	
<i>Hotels and motels (with 50 to 99 rooms)</i>		
Basic Service - Basic cable rate plus number of rooms times occupancy rate times basic rate times 20%.	04/06/1993	
Premium Channels - Number of rooms times (sum of premium channels costs to City plus \$.50 per unit).	04/06/1993	
<i>Hotels and Motels (with less than 50 rooms)</i>		
Basic Service - Basic cable rate plus number of rooms times occupancy rate times basic rate times 20%.	04/06/1993	
Premium Channels - Number of rooms times (sum of premium channel costs to City plus \$1.25 per unit).		
<i>Hospitals</i>		
Basic Service - Basic cable rate plus 20% of the basic cable rate times occupancy rate.	04/06/1993	
<i>Apartments or Condominiums - Owned, Leased, or Rented by Individuals</i>		
Whereby the owner / manager requests that every unit be served with a separate interdiction port and one bill is issued.	04/06/1993	
Basic cable rate plus 65% of the basic cable rate times the number of units.	04/06/1993	
<b>Damaged Equipment - To recover costs including labor, shipping, and handling.</b>	07/01/1993	Costs

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<b>Residential Internet Rates - per month charge</b>			
50 Mbps / 10 Mbps	08/01/2016	\$	49.95
100 Mbps / 20 Mbps	08/01/2016	\$	59.95
<b>Cable modem w/o voice 10Mbps service/level only - additional charge</b>	08/01/2016	\$	2.00
<b>Commercial / Business Internet Rates - per month charge</b>			
10 Mbps / 2 Mbps	08/01/2014	\$	64.95
20 Mbps / 4 Mbps	08/01/2014	\$	79.95
30 Mbps / 7 Mbps	08/01/2014	\$	99.95
50 Mbps / 10 Mbps	08/01/2014	\$	124.95
100 Mbps / 20 Mbps	08/01/2014	\$	164.95
150 Mbps / 30 Mbps	08/01/2014	\$	249.95
200 Mbps / 40 Mbps	08/01/2014	\$	339.95

**\*When bundled a \$10.00 per month discount applies.**

**Symmetrical Internet Services: Fiber Optic delivered Symmetrical Internet (e.g., 10 Mbps downstream and 10 Mbps upstream) are priced as follows:**

<b>10 Mbps</b>	08/01/2014	\$	300.00
<b>20 Mbps</b>	08/01/2014	\$	600.00
<b>50 Mbps</b>	08/01/2014	\$	750.00
<b>70 Mbps</b>	08/01/2014	\$	1,050.00

**\*\* Should any business have special internet requirements, please contact the CoMPAS General Manager.**

**Standard Residential Service Includes:** *Modem and standard outlet installation to accommodate modem. Delivery, installation, testing of modem, connect to CPE, assist in set-up of browser and email on one computer and 8 mailboxes.*

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<b>Cable Card</b>	01/01/2006	\$ 5.00
<b>Additional Outlet</b>	01/01/2006	\$ 50.00
<b>NIC, Install and Set-Up Computer</b>	01/01/2006	\$ 75.00
<b>Install Owner Supplied Network Interface Card (NIC)</b>	01/01/2006	\$ 45.00
<b>Set-Up Additional Computer</b>	01/01/2006	\$ 25.00
<b>Custom Owned Router Set-Up</b>	01/01/2006	\$ 75.00
<b>Additional Mail Box (each)</b>	01/01/2006	\$ 2.50
<b>First Single Static IP</b>	01/01/2006	\$ 12.95
<b>Additional Static IP</b>	01/01/2006	
5		\$ 8.00
13		\$ 18.00
29		\$ 28.00
61		\$ 38.00
 <b>Telephone Service - Compas</b>		
Residential Telephone - (telephone service only)	03/01/2010	\$ 54.95
Residential Unlimited - (w/cable)	03/01/2010	\$ 34.95
Additional service line - (w/cable)	03/01/2010	\$ 29.95
Residential Telephone - (w / internet)	08/01/2014	\$ 27.45
Commercial Unlimited	03/01/2010	\$ 49.95
Commercial additional service line	03/01/2010	\$ 44.95
Secondary Service Fee - (any change to account, move, disconnect, change number, etc.)	03/01/2010	\$ 15.00
Activation Fee - (no-recurring fee per line)	03/01/2010	\$ 25.00
Directory Assistance / 411 - (per occurrence)	03/01/2010	\$ 1.50
Operator Assistance - (per occurrence)	03/01/2010	\$ 3.50
International Rates - (varies- 15% over the actual cost from Momentum.)	03/01/2010	cost + 15%

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<b>CoMPAS (cont.)</b>		
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<b>Compas Hosted Solutions Pricing:</b>		
<b><u>Enterprise Hosted Simple Unlimited (NRC is a one time charge, MRC is a monthly recurring charge.)</u></b>		
Executive Unlimited Seat (NRC is \$10.00) MRC	02/04/2013	\$ 38.95
Executive Extension Seat MRC	02/04/2013	\$ 17.95
Advanced Unlimited (NRC \$10.00) MRC	02/04/2013	\$ 28.95
Advanced Extension Seat MRC	02/04/2013	\$ 16.95
Basic Unlimited Seat (NRC \$10.00) MRC	02/04/2013	\$ 24.95
Smart Number Unlimited Seat (NRC \$10.00) MRC	02/04/2013	\$ 24.95
Auto Attendant Unlimited (NRC \$10.00) MRC	02/04/2013	\$ 19.95
Auto Attendant Extension MRC	02/04/2013	\$ 13.95
Activation Fee (NRC)	02/04/2013	\$ 10.00
Secondary Service Charge (NRC)	02/04/2013	\$ 15.00
<b><u>Enterprise Hosted Simple Metered</u></b>		
Executive Metered Seat (NRC \$10.00) MRC	02/04/2013	\$ 28.95
Executive Extension Seat MRC	02/04/2013	\$ 17.95
Advanced Metered Seat (NRC \$10.00) MRC	02/04/2013	\$ 24.95
Advanced Extension Seat MRC	02/04/2013	\$ 16.95
Basic Metered Seat (NRC \$10.00) MRC	02/04/2013	\$ 18.95
Smart Number Metered Seat (NRC \$10.00) MRC	02/04/2013	\$ 18.95
Auto Attendant Metered (NRC \$10.00) MRC	02/04/2013	\$ 16.95
Auto Attendant Extension MRC	02/04/2013	\$ 13.95
Activation Fee (NRC)	02/04/2013	\$ 10.00
Secondary Service Charge (NRC)	02/04/2013	\$ 15.00
<b><u>Enterprise Hosted Select</u></b>		
Call Path MRC	02/04/2013	\$ 37.95
Executive Select Seat (NRC \$10.00) MRC	02/04/2013	\$ 19.95
Executive Extension Seat MRC	02/04/2013	\$ 17.95
Advanced Select Seat (NRC \$10.00) MRC	02/04/2013	\$ 18.95
Advanced Extension Seat MRC	02/04/2013	\$ 16.95
Basic Select Seat (NRC \$10.00) MRC	02/04/2013	\$ 17.95
Smart Number Select Seat (NRC \$10.00) MRC	02/04/2013	\$ 17.95
Auto Attendant Select (NRC \$10.00) MRC	02/04/2013	\$ 16.95
Auto Attendant Extension (NRC \$10.00) MRC	02/04/2013	\$ 13.95
Activation (NRC)	02/04/2013	\$ 10.00
Secondary Service Charge (NRC)	02/04/2013	\$ 15.00

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<b>CoMPAS (cont.)</b>		
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<b><u>Enterprise Add - Ons</u></b>		
Music On Hold	02/04/2013	Free
Hunt Group (NRC \$10.00)	02/04/2013	\$ 8.95
Hunt Group Extension	02/04/2013	Free
Series Completion	02/04/2013	Free
Account / Authorization Codes	02/04/2013	Free
Call Park / Call Pickup	02/04/2013	Free
Virtual Fax (Fax to Email, Email to Fax) (NRC \$10.00) MRC	02/04/2013	\$ 11.95
Fax Line (NRC \$10.00) MRC	02/04/2013	\$ 11.95
Fax Line Hardware NRC	02/04/2013	\$ 189.00
Toll Free (NRC \$0.04) MRC	02/04/2013	\$ 9.95
Virtual Number (NRC \$10.00) MRC	02/04/2013	\$ 2.95
Instant Conference MRC	02/04/2013	\$ 6.95
Audio Conferencing (NRC \$.03, Activation Fee \$4.00) MRC	02/04/2013	\$ 6.95
Call Control Toolbar MRC	02/04/2013	\$ 1.55
Virtual User Feature Pack MRC	02/04/2013	\$ 5.95
Anywhere Feature Control (NRC \$10.00) MRC	02/04/2013	\$ 6.95
Dial In Feature Control (NRC \$10.00) MRC	02/04/2013	\$ 6.95
Receptionist Dashboard MRC	02/04/2013	\$ 79.95
Call Recording User MRC	02/04/2013	\$ 24.95
Unity Desktop (NRC \$15.00) MRC	02/04/2013	\$ 3.00
Business Communicator (NRC \$15.00) MRC	02/04/2013	\$ 5.95
Reserved Telephone Number (NRC \$10.00) MRC		
Directory Assistance (NRC)	02/04/2013	\$ 0.50
Operator Assistance (NRC)	02/04/2013	\$ 1.50
Activation (NRC)	02/04/2013	\$ 3.50
Secondary Service Charge (NRC)	02/04/2013	\$ 10.00
<b><u>Enterprise SIP Trunking</u></b>	02/04/2013	\$ 15.00
Call Path Metered MRC		
Call Path Local Metered LD MRC	02/04/2013	\$ 19.95
Call Path Unlimited MRC	02/04/2013	\$ 26.95
DID (Direct inward / outward dialing) (NRC \$10.00) MRC	02/04/2013	\$ 32.95
Advanced DID Feature Pack MRC	02/04/2013	\$ 0.50
Activation (NRC)	02/04/2013	\$ 7.95
Secondary Service Charge (NRC)	02/04/2013	\$ 10.00

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<b>CoMPAS (cont.)</b>		
<b><i>City of Morganton Public Antenna System</i></b>		
<b><u>Contact Center</u></b>	02/04/2013	\$ 15.00
Basic Call Center Agent MRC		
Standard Call Center Agent MRC	02/04/2013	\$ 9.95
Premium Call Center Agent MRC	02/04/2013	\$ 19.95
Call Center Agent Client MRC	02/04/2013	\$ 29.95
Call Center Supervisor Client MRC	02/04/2013	\$ 29.95
Basic Call Center Queue w TN (NRC \$10.00) MRC	02/04/2013	\$ 49.95
Standard Call Center Queue w TN (NRC \$10.00) MRC	02/04/2013	\$ 8.95
Premium Call Center Queue w TN (NRC \$10.00) MRC	02/04/2013	\$ 8.95
Basic Call Center Queue w EXT MRC	02/04/2013	\$ 8.95
Standard Call Center Queue w EXT MRC	02/04/2013	\$ 6.95
Premium Call Center Queue w EXT MRC	02/04/2013	\$ 6.95
<b><u>Broadband Access Products</u></b>	02/04/2013	\$ 6.95
T-1 & Bonded T1sTerm (months) 12,24,36 MRC		
2MB & 3MB Ethernet over Bonded SDSL Term (months) 12,24,36 MRC	02/04/2013	variable
	02/04/2013	variable